

Frequently Asked Questions

If you have questions about our office or the services provided, you may find the answers here. Click a question to view the answer. If your answer is not found here, feel free to email this office at alletrans@skybest.com , call this office at 336-372-8747, or drop by our office at 53 Cherry St., Sparta NC.

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Who rides public transportation?

Everyone! Anyone who needs transportation can utilize the public transportation system.

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What is the charge to ride public transportation within Alleghany County?

\$2.00 or \$3.00 depending on the area of the county you live in.

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Are there any special programs that assist with transportation needs in Alleghany County?

Yes, there are monies available for the elderly and disabled to help with transportation costs.

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How do I schedule a trip with the public transportation system?

Call 372-TRIP (8747) 24 hours in advance and give us a pick-up time and destination. We'll put you on the schedule for that day.

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Does public transportation accommodate the handicapped?

Yes, Alleghany In Motion currently has 2 lift vans that can transport wheelchair bound clients to any destination.

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Does Medicaid or Medicare help with transportation costs?

Medicaid will help with costs to an approved Medicaid facility, to pick up medication at a drugstore or possibly for specialized care or services. A social worker can help with the

transportation services application through DSS. However, Medicare does not help with transportation costs.

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Does AIM transport out-of-town?

Yes, we routinely make trips to Boone, Elkin, Galax, Johnson City, Statesville, Wilkesboro and Winston Salem.

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What is the charge for an out-of-town trip?

You will need to call our office for a quote on an out-of-town trip. There are also funds available to help with these costs, but each trip will vary with time and mileage. 372-TRIP (8747)

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